

Housing General Fund Service Plan

CUSTOMER BASED IMPROVEMENTS					
Measure	Q1 06/07	2005/06 outturn	2006/07 Target	2007/08 Target	2008/09 Target
Average (3 year) annual number of affordable dwelling completions	Annual	149	200	200	200
Average (3 year) annual number of affordable dwelling planning permissions	Annual	New	450	300	1,000
Average time in temporary accommodation – time spent in Bed & Breakfast #	Annual	4.66 weeks (BV183a)	3.5 weeks	3 weeks	3 weeks
Number of families with children in B&B for more than 6 weeks at end of quarter. Please indicate (in brackets) how many of these have been housed under discretionary powers	1(1)	Q1 5(5) Q2 3(3) Q3 3(3) Q4 1(1)	For the only families with children in b&b for more than 6 weeks to be housed under discretionary powers	For the only families with children in b&b for more than 6 weeks to be housed under discretionary powers	For the only families with children in b&b for more than 6 weeks to be housed under discretionary powers
Average time in temporary accommodation – time spent in hostels	Annual	10.71 weeks (BV183b)	9 week	8 weeks	7 weeks
Rough sleeping BVPI 202	2	2	4	4	4
Make homes decent for vulnerable people in private housing	Ongoing	Ongoing	Ongoing	Ongoing	Ongoing
% of private sector homes vacant for more than 6 months	Annual based on the HIP return	0.08%			
Private dwellings returned into use	Annual	21	21	22	23
70% off vulnerable people living in private housing to have decent homes by 2010	Ongoing	Ongoing	Ongoing	Ongoing	Ongoing
% of landlords satisfied with housing regulation enforcement	Annual	80%	80%	80%	80%
% customers satisfied with the grant service	Annual	80%	95%	95%	95%
% of service requests first response with 3 days	100%	99.9%	95%	95%	95%
% of minor adaptations installed with 7 days from assessment	97.52%	97.64%	95%	95%	95%

PROCESS BASED IMPROVEMENTS					
Measure	Q1 06/07	Outturn	2006/07	2007/08	2008/09

Annex 1

	05/06		Target	Target	Target
Produce revised five year housing strategy	Strategy produced Undergoing revisions to meet 'fit for purpose' criteria.		✓	-	-
Produce older persons' housing strategy	Completed June 06 Approved by EMAP July 06		✓	-	-
Produce revised housing needs survey	Subject to funding		✓	-	-
Repeat homelessness acceptances	3	15	12	11	10
Development of new Arclight hostel	Site identified		✓	-	-
Relocation of Peasholme Resettlement Centre	Site identified		✓	-	-
All hostels to be incorporated into a planned maintenance programme	Ongoing		Ongoing	Ongoing	Ongoing
Refurbish and upgrade essential elements across the three travellers' sites	Funding obtained		Ongoing	Ongoing	Ongoing

FINANCE BASED IMPROVEMENTS					
Measure	Q1 06/07	Outturn 2005/6	2006/07 Target	2007/08 Target	2008/09 Target
Av (3 year) annual number of affordable dwelling completions	Annual	149	200	200	200
Av (3 year) annual number of affordable dwelling planning permissions	Annual	New	450	300	1,000
Average time in temporary accom. – time spent in B & B	Annual	4.66 weeks (BV183a)	3.5 weeks	3 weeks	3 weeks
Implement WISH and other equity release schemes	Delegated authority approved for Sheffield to manage CYC staff trained		Ongoing	Ongoing	Ongoing
Undertake HMO licensing	Implemented in April 06	Charging system in place	Ongoing	Ongoing	Ongoing
Renew council adaptations contract	Exploring potential for including in the repairs partnership		✓	-	-

STAFF BASED IMPROVEMENTS					
Measure	Q1 06/07	2005/6 outturn	2006/07 Target	2007/08 Target	2008/09

Annex 1

					Target
% of staff who have received full induction programme within 12 months of starting	Annual	95%	100%	100%	100%
Staff appraisal in each functional area	Annual	46%	100%	100%	100%
% of staff expressing satisfaction with their job *	Annual	72%	90%	92%	94%
Average staff sick days in each functional area meet standard (in days/FTE) *	4.52 (council av 2.81)	5.1%	At or below council wide average	At or below council wide average	At or below council wide average
Staff turnover *	2.74% (council av 2.32%)	13.4%	At or below council wide average	At or below council wide average	At or below council wide average

Staff measures marked * are departmental figures for Housing and Adult Social Services, rather than the housing service alone.

Targets for 183a have been amended since the submission of the service plan following finalisation 2005-6 outturn for that indicator. The targets here reflect those in the council plan.